Mechanisms

Social Justice and Social View of Health

Accessible, locally delivered

Community driven

Mix of direct care, prevention, and promotion

Multi-disciplinary teamwork

Intersectoral and interagency collaboration

Cultural respect

Governance

Service Qualities

CPHC mechanisms are embedded in processes, systems and structures

Services that are:

Encouraging of individual and community empowerment

Responsive to community needs and priority populations

Holistic

Efficient and Effective

Universal and used by those most in need

Culturally respectful

Activities

Service management, administration, monitoring, evaluation

Individuals

Activities that provide care to people with a health-related concern or that directly affect health and wellbeing

Activities that act to prevent illness and injury

Activities that promote health and wellbeing

Community

Contributes to achievement of

Activity Outcomes

Health for All

Comprehensive PHC service delivery

Increased individual knowledge and skills

Increased health enhancing behaviour

Increased quality of life for individuals

Slowed progression of conditions

Decreased rates of preventable conditions and issues

Increased supportive environment for health

Increased social capital

Increased planned, managed care, decreased acute, episodic care

Community Outcomes

Sustainable CPHC oriented health system

Improved health and wellbeing of individuals and the community

Increased health equity

Context

Inputs/Resources

Staff, FTE, Funding
Drugs, Equipment, Supplies

Priority Populations

Community context

- Socio-demographics of area and changes
- Resources available for health in community

Organisational Operating Environment

- Moves to new premises
- Funding (amount, cycles, silos)
- Externally prescribed programs
- State/regional strategic plans
- Higher level governance

Socio-political context

- Political environment